

National System for Children and Young People with Hearing Impairment

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National System for Children and Young People with Hearing Impairment

- Who's heard of this?
- Hand down if you're an audiologist
- Hand down if you're a teacher of the deaf



The Context - Health

- Specialist Commissioning
 - ≈143 prescribed services
 - All had a service specification apart from children's hearing
- Opportunity to shape the future



The Process

- Top-down driven
 - DH/NHS England
- Participatory structure
 - Attempt to facilitate bottom-up involvement
 - “Community of Practice”



The Process

- Scope of the project
 - Originally for PCHI
 - Widened to include all paediatric hearing services
 - Why??
 - Exclusions
 - Balance



Health Service Reorganisation

- Changes in commissioning
 - Health Authorities
 - GP fundholders
 - PCGs/PCTs
 - CCGs & NHS England
- Changes in providers
 - DGHs and community health
 - NHS Trusts/Foundation Trusts
 - Social Enterprise
 - Private companies



Health Service Reorganisation

- What remains constant?
 - Children
 - PCHI
 - Glue ear
 - Wax
 - Families/carers

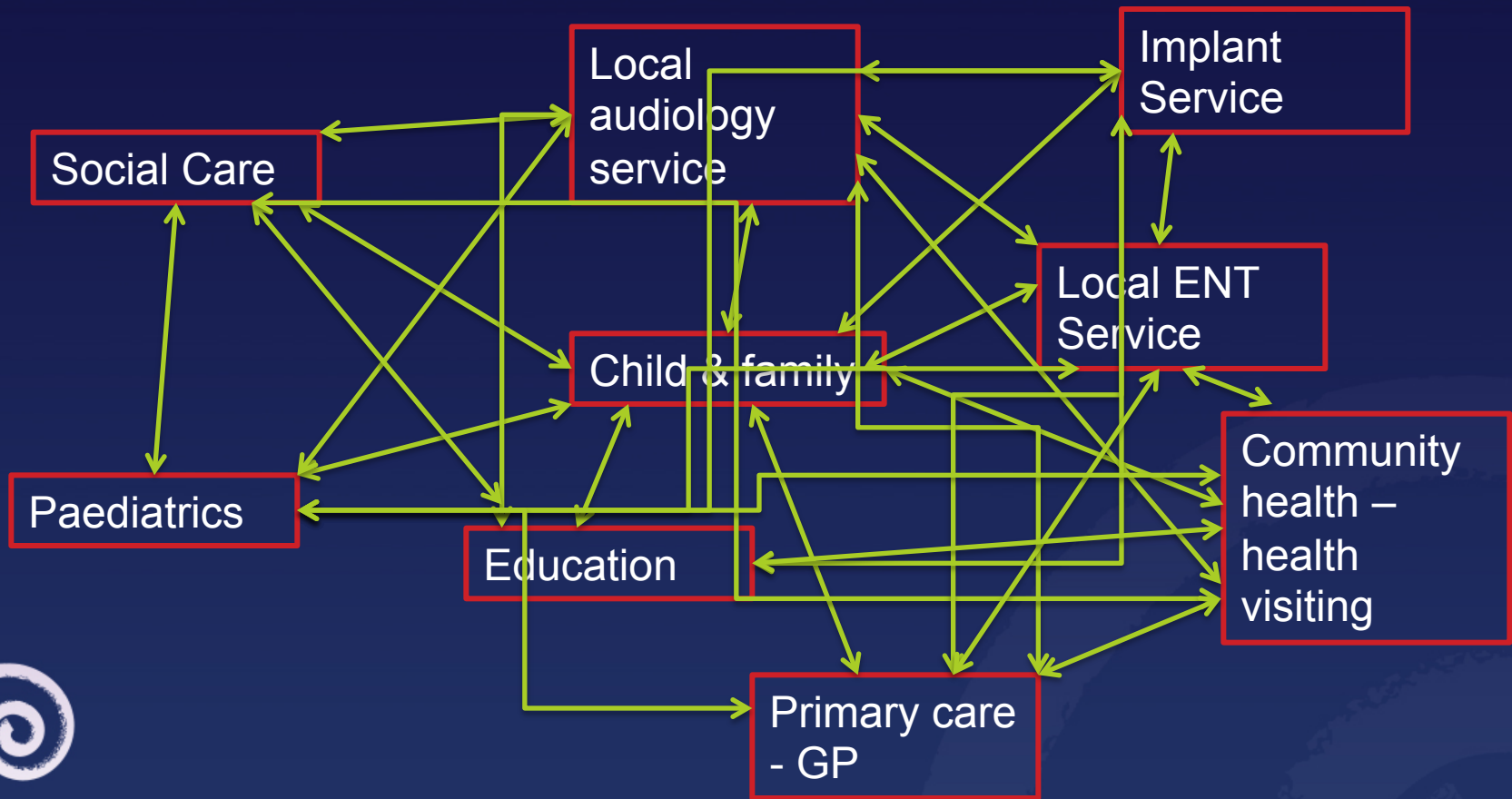


The Vision

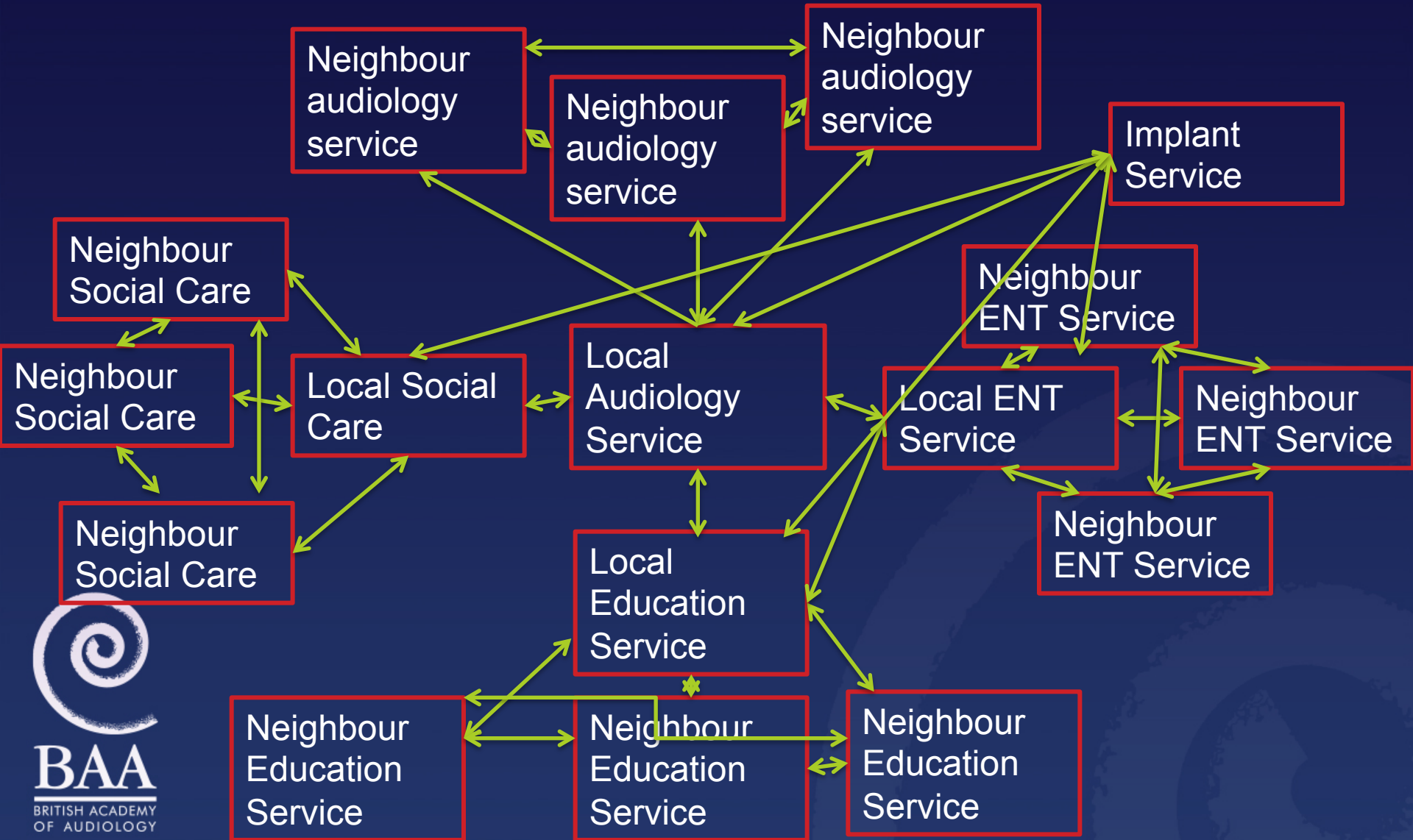
- Networks of services – system approach
 - NOT hub and spoke
 - NOT centrally driven



The network around one child



The network around one child



Aim of the system

- The aim of the system is to enable children and young people to fulfil their social, emotional, communicative and educational potential, by maximising their use of auditory sensory information. Central to this is the facilitation of confident communication. The importance of non-speech environmental sound awareness was also acknowledged, as are the needs of sign language users.



System specification

- Aims
 - Broad
 - Aspirational but achievable
 - Long-term



Objectives

- 12 objectives, including
 - Early identification
 - Prevention
 - Information provision
 - Use of resources
 - Production of annual report



Criteria

- Each overall objective has a number of criteria
- Example – information provision
 - Information is developed in partnership with children, young people and their families to ensure it is appropriate.



Levels of performance for quality standards

- Criteria have performance measures
- Example
 - All families of babies and children with PCHI are given the opportunity to meet other families of deaf children and also contact with older deaf children and adults.



Performance measures

- Away from simple process measures
- Not all easy to demonstrate
 - All families of babies and children with confirmed PCHI are provided with an explanation of the full range of support available.
- Focus on outcomes
 - Children with PCHI should have language and communication skills at the key developmental stages comparable to their hearing peers.



Accountability

- Network should be accountable
 - Children & families
 - Commissioners
- Demonstrate performance
 - Annual report
 - Comparison of services and networks
 - Demonstrable improvement over time



Where are we now?

- South West
 - 2 networks - Audiology
 - Devon & Cornwall
 - Wiltshire, Somerset, Dorset, Gloucestershire (approx)
 - Pre-existing
 - ABR peer review
 - Newborn hearing screening
 - Numerous CHSWGGS
 - Devon-wide CHSWG

- 2 Medical management meetings



Where are we now?

- Need to extend
 - Education
 - Speech and language
 - All other key partners
- Look at outcomes
 - Each domain
 - Across Network
- Now have framework to benchmark against



Where are we now?

- Understanding
- Willingness
- Lots of work to do
 - Coordinating
 - Additional networking
 - Collating data
 - Annual report
- Needs some resource
 - Can be gained back
 - E.g. procurement



Thank you

Panel discussion later

